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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: John La PortaPhone: (602) 542-0819Fax: (602) 542-2129Priority: Respond Within Five DaysOpinion No. 2005 - 42337Date: 2/22/2005Complaint Description: 08A Rate Case Items - OpposedFirst:Last:Complaint By: Bob

Sheedy

Account Name: Bob SheedyHome: (928) 774-4794Street: 2948 W Wilson DrWork: (000) 000-0000City: ScottsdaleCBR:State: AZ Zip: 85255is:Utility Company: Unisource Energy Services * (UNS)Division: GasContact Name: Gary SmithContact Phone: (928) 226-2233Nature of Complaint:

Customer called not to complaint, but wanted to express his views: He said that if had a business and his costs kept going up, he was not allowed to pass onto the customer. So, how come Unisource can do this? He does not understand how they keep getting what they want and still keep passing onto the customer or consumer.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

Customers comments noted for the record. CLOSED.

End of Comments

Date Completed: 2/22/2005Opinion No. 2005 - 42337

Arizona Corporation Commission

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